

## FIELD SERVICE ENGINEER

JOB REF: 0502

Our client is a well-established industrial equipment/products retailer with locations throughout the UK and Ireland. They are now looking to appoint a warehouse operative for their store in Mid Ulster.

### Job Purpose

The Field Service Engineer (FSE) will be responsible for meeting the daily service maintenance and repair needs of customers equipment. Establish and maintain proper business relationships with customers and peers as well as performing necessary administrative duties as required and other duties as assigned. The successful candidate will be competent in the repair of Welders, Compressors, Plasmas, Generators, Heaters, Pumps and small Petrol + Diesel Engines.

### Responsibilities:

- Responsible for organising client service requirements including organizing approved parts, materials and consumables for repairs, as well as the execution of service and maintenance work on client equipment.
- Diagnose and inspect equipment to detect faults or malfunctions using computerised and other testing equipment to determine extent of repair required.
- Adjust equipment and repair or replace defective parts, components or systems, using hand and power tools.
- Test repaired equipment for proper performance and to ensure that work meets standards.
- Clean, lubricate and perform other routine maintenance work on equipment.
- Attach components and adjust new equipment including any RD developments / retrofits.
- Set up of new equipment on site.
- Conduct work both in-shop as well as on the road service calls to customer locations as needed.
- Responsible for ensuring all time and materials used in the repair of any machines has been properly documented and invoiced as required, both on-site and internally.
- Responsible for re-checking the machine after all repairs have been completed to ensure that the repairs have been performed properly and that the quality of work performed meets or exceeds Company specifications.
- Review warranty issues to identify and report back areas for improvement and to assist with the identification of related production issues.

## Person Specification

- Ability to work in a fast paced, and quality driven environment
- Able to read and interpret documents such as safety rules, assembly, operating and maintenance instructions, blueprints, technical drawings and procedural manuals.
- Must possess good communication skills and a 'teamwork attitude' and conduct themselves in an appropriate manner when on company business
- Strong mathematical and mechanical skills required.
- Willing to work overtime as required including weekends and overnight stays
- Commitment to regular travel.
- A valid driver's license and clean driving record is a requirement for this position.
- Able to multi-task projects and meet production deadlines.

*Contact Con Gallagher on 028 8676 0044 for a confidential chat or submit your CV via the link.*

***The Company reserves the right to vary criteria at the shortlisting stage.***

***Spectrum Employment Solutions is an equal opportunities employer and welcomes applicants from all backgrounds.***

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