

OPERATIONS IMPROVEMENT MANAGER

JOB REF: 0585

Our client is a \$4.5 billion, publicly traded global manufacturer of lifting and material processing products and services. As a result of extensive and sustained growth, they are now recruiting for an Operations Improvement Manager to join their team in Omagh. This is an excellent opportunity to join a dynamic and friendly team and to learn from one of the largest engineering organisations in the world.

Job Purpose

Working as a key member of the Operations Management team and reporting to the Operations Director, you will be responsible for implementing the Company Business System and championing all relevant Lean improvement activities at the Omagh site. You will lead a team of project and manufacturing engineers responsible Continuous Improvement projects and events, developing and improving on processes, procedures and activities throughout Operations to ensure all KPIs are met across Safety, Quality, Delivery, Cost and Morale. You will coach and lead Team Members onsite in their improvement projects, TIP events and problem-solving activities, ensuring standard practice is adhered to. This role will play a key part of the strategic direction towards operational excellence.

Main Duties & Responsibilities:

- Manage, lead, train and develop a team that includes senior manufacturing engineers, manufacturing engineers and Project Engineers by setting SMART objectives in line with company priorities.
- Coach, support and advise TIP Leaders and those trained in Problem Solve methods to ensure success of Kaizen events.
- Responsibility for Manufacturing Bills of Materials ownership for existing & new models within ERP SYSTEM (Oracle) ensuring accuracy and efficiency of material flow to production.
- Oversee New Product & Process Development, Design For Manufacture reviews, Establishing processes, and Production Launches.
- Lead Problem Solving activities and assist with training of standard TIP Event and problem-solving methodologies.
- Identify and deliver training as appropriate for talent development across Operations and other functions.
- Promote Lean manufacturing tools within the Company Business System, focusing on Elimination of Waste (Muda), 5S & Visual Management, Kaizen, Level Production (Takt), Material and Assembly Flow, Pull Systems, Inventory Control, Plan for every Part, Just in Time, Jidoka, Kanban, Standardised work.

- Justify Actual Savings (e.g. Manufacturing Spend Savings, Rework reduction, Labour, Warranty, Waste Disposal spend) as well as Purchased Price savings where relevant.
- Work as part of the Incident team in promotion of safe working practices in accordance with Health & Safety legislation and factory regulations, leading investigations, improvements and problem-solving activities where appropriate in line with the Zero Harm vision.
- Assist with meeting all KPIs across the Big Five: Safety, Quality, Delivery, Cost and Morale, with an added responsibility for morale, developing and implementing Reward and Recognition initiatives.
- Work with Operations team to ensure best practice setting up and refining assembly flow lines to improve efficiencies, increase capacity and meet demand requirements.
- By using a 'hands on' gemba approach, you will proactively utilise both lean principles and problem-solving tools and techniques to identify 'takt time variation' and build quality issues with the Operators, and train all staff to eradicate any such variation and their root causes. This will involve cross contact with all other Operational departments such as Production, Purchasing, Production Control, Stores, Quality, Facilities, Health & Safety, Manufacturing Engineering as well as other functions such as Design Engineering, Customer Support and any other as required.
- Responsibility for the continued implementation and development of Visual Management across all Omagh sites, supporting Production and other Operational teams to ensure adherence to MP Visual Management Road Map.
- Develop and maintain detailed plans for all project activities to ensure adherence to deadlines and escalation
- Review processes and drive continuous improvement in all areas of responsibility and undertake any other reasonable duties that may be required from time to time.
- Ensure compliance to all general site Rules, Regulations, and Policies.

Education & Qualifications:

- Educated to degree level or equivalent.
- Previous experience in a senior position, leading people within a manufacturing environment is essential.
- Experience leading, training, developing and motivating teams.
- Ability to demonstrate experience of working within a production line/ manufacturing environment as a successful agent for change.
- Proven track record and practical experience of lean manufacturing tools and techniques and their application is essential.
- Proven experience of coaching and driving lean principles.
- Experience leading TIPS or Kaizen events is essential.
- Proven project management experience.
- Knowledge of welding and fabrication would be advantageous

Knowledge, Skills & Attributes

- Excellent communication, planning and organisational skills are all essential, as well as the ability to work under pressure and meet deadlines.
- Excellent interpersonal skills with the ability to influence at all levels.
- Excellent IT Skills, specifically with MS Office (Excel, PowerPoint and Word) and Oracle.
- Excellent presentation skills.
- Must be adaptable with the ability to work in an environment that is fluid with constantly changing priorities without losing sight of targets.
- Knowledge of lean manufacturing and continuous improvement.
- Good general knowledge of Health, Safety and Environmental regulations.
- Ability to learn quickly, use your initiative and work collaboratively as part of a multi-functional team.
- Self-motivated and action oriented.
- Excellent English communication skills, written and spoken.
- Highest level of integrity.

Benefits Package

- Attractive Salary of up to £40,000 + Bonus
- Pension, Life Assurance, Healthcare & Childcare Voucher schemes

Contact Con Gallagher on 028 8676 0044 for a confidential chat or submit CV via the link.

The Company reserves the right to vary criteria at the shortlisting stage.

Spectrum Employment Solutions is an equal opportunities employer and welcomes applicants from all backgrounds.

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