

ICT SUPPORT TECHNICIAN

JOB REF: 0703

Our client is continuously growing and developing their extensive product range and is one of the largest and fastest growing business in their industry. With a strong focus on innovation the company has grown to a leading position in the marketplace by establishing a reputation for reliable supply of quality specialist products. With such a clear focus on service and support for customers and a strong focus on research and development.

Job Purpose

The successful candidate will be providing 2nd line IT technical support within a challenging environment, with a high emphasis on quality.

Responsibilities:

- Involved in customer incident and service request response at all levels.
- Monitoring, troubleshooting and remediation.
- Budget and vendor relationship management.

Person Specification

- You will have a passion and desire to develop your career in a fast paced, high performance environment.
- You will have experience of solving complex IT problems within a commercial environment.
- You will have excellent organisational and communication skills.
- You will be committed to delivering an outstanding level of customer service.

Contact Con Gallagher on 028 8676 0044 for a confidential chat or submit your CV via the link.

The Company reserves the right to vary criteria at the shortlisting stage.

Spectrum Employment Solutions is an equal opportunities employer and welcomes applicants from all backgrounds.

DATA PROTECTION

SPECTRUM EMPLOYMENT SOLUTIONS comply with the General Data Protection Regulations (GDPR) and collects, processes and stores all personal data solely for the purpose of finding applicants suitable employment opportunities. By submitting your personal details (CV) to us, you are giving us consent to process and store your data for this purpose. We only share your personal data with third party processors and with potential employers who are essential for us in providing this service.